



SourceSuite

Electronic Questions & Answers

Are you tired of sorting through emailed queries from vendors? Say goodbye to managing supplier questions via fax, email or phone calls with SourceSuite's Electronic Question & Answer bid management feature. Tracking and responding to supplier questions has never been more transparent or simple. Suppliers are able to ask questions through an online electronic question and answer board associated with your solicitation. The solicitation publisher can set a deadline after which questions will no longer be accepted, and even make questions publicly viewable while keeping the identity of the inquiring supplier private. You can keep the RFP or bid questions and answers private or public. Choosing to keep the questions and answers open to all suppliers prevents responding to the same question multiple times. Many of our customers take material questions from suppliers and the corresponding answers to form an addendum. Suppliers receive automatic notification of any addendum or modification to ensure they are aware when important changes are made. A history of questions and answers is always logged, making it easy to look back and reference for future solicitations.

FEATURES

- // Supplier questions and corresponding answers are located online and associated with a specific solicitation
- // Set a deadline for when supplier questions are no longer accepted
- // Access a complete record of all questions and answers for auditing purposes

BENEFITS

- // Instantly respond to supplier questions online, saving time and improving transparency
- // Questions and answers can be viewed by all suppliers, limiting the number of repeat inquiries
- // A complete history of questions and answers are logged and viewable to all end users and suppliers with the click of a button

HIGHLIGHTS

- // Elimination of manual processes within supplier and bid management
- // Transparent bidding process with full audit reports.
- // Configurable e-procurement solution to meet your organization's needs
- // Electronic document distribution and bid submission
- // Compliance with procurement guidelines

"The purchasing solution is set up to change with us, they are really in tune to what our needs are and I give them compliments for addressing the changing times and new agencies that come on. The service is really easy to look at, it's great to use, the vendors love it and it represents New Mexico well."

Tammy Brisco West
Purchasing Director, Chaves County

READY TO SEE HOW IT WORKS?

1-800-835-4603
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